



A Tradition of Stewardship
A Commitment to Service

Board of Supervisors

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Diane Dillon
Chair

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JUL 21 2020

Clerk of the Napa Superior Court

By: C. Baennas
Deputy

July 14, 2020

The Honorable Mark S. Boessenecker
Presiding Judge
Superior Court of California, County of Napa
825 Brown Street
Napa, CA 94559

Dear Judge Boessenecker:

As required by Penal Code Section 933(c), enclosed is the response to the Grand Jury's report "Napa County Elections: Results You Can Count On."

The Board acknowledges the members of the 2019-2020 Grand Jury for the time they have devoted to the report.

Sincerely,

Handwritten signature of Diane Dillon in cursive.

Diane Dillon
Chair
Napa County

Cc: Foreman, 2019-20 Grand Jury

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NAPA COUNTY
RESPONSE TO THE GRAND JURY FINAL REPORT ON
NAPA COUNTY ELECTIONS: Results You Can Count On

May 8, 2020

Findings

Finding 1: Napa County's Election Division accurately registers voters and maintains a secure database.

No response requested.

Finding 2: Napa County's Election Division accurately counts, records and reports citizens' votes.

No response requested.

Finding 3: Napa County's Election Division's lack of policy regarding social media account access exposes them to risk of someone using their accounts to post false and misleading election information on social media.

Response, Board of Supervisors: The Board of Supervisors disagrees partially with this finding because the Election Division does not have any social media accounts. The County Executive Officer, through the County Public Information Officer, manages the County's social media activities. A combination of staff from the Public Information Office, the Community Outreach division and Information Technology Services (ITS) are available to department staff to assist with site content and security. Staff from ITS is working to ensure security is in place to mitigate the risk of posting false and misleading information on any County social media site. The Election Division will only publish information on County sites with multi-factor authentication.

Recommendation

The Grand Jury recommends the Napa County Election Division and County Webmaster strength social medial Password policy including a robust schedule for password updates and dual authentication logins by November 1st, 2020.

Response, Board of Supervisors: The recommendation has not yet been implemented, but will be implemented by December 31, 2020. ITS will integrate multi-factor authentication on County social media sites no later than September 30, 2020 which will include a robust schedule for password updates. Updates to the existing Social Media Use Policy will be completed no later than December 31, 2020.